

## **Surparcel's Prohibited and Restricted Items**

### **Responsibility and Compliance**

It's the shipper's responsibility to adhere to current government regulations and laws in each country. Shipments may undergo inspection and potential delays by customs or government authorities. Surparcel reserves the right to refuse or suspend the transportation of packages that do not provide adequate contact details, are impractical for transportation, or lack proper documentation.

Surparcel will not transport goods prohibited by federal, state, or local government laws or regulations in the origin or destination countries, or that violate export, import, or other laws, endanger safety, or damage other goods or equipment.

Please ensure compliance with all applicable regulations when using Surparcel services.

### **Prohibited Items for Shipment to All Countries Served by Surparcel.com:**

- Aerosol cans / sprays
- Aftershave
- Airbag Modules
- Alcohol (Prohibited with all services but Parcelforce and APC Liquid)
- Ammunition
- Animals (dead or alive) / Animal skins / Furs / Any Animal Parts including meat
- Any item that does not have internal packaging to protect the item
- Any item that is not boxed
- Articles of exceptional value (eg, works of art, antiques, precious stones, gold and silver) over £250
- Asbestos
- Ashes
- Axe
- Bankers draft
- Bathroom suite / Basin / Sink / Toilet / Bath
- Birth Certificates
- Bonds
- Car Batteries
- Car part containing oil unless flushed through
- Chainsaw/saw
- Chemicals / Solvents
- Cheques or Tickets that are not named
- Christmas Crackers
- Compressed Air & Empty cylinders
- Controlled/Illegal substance including Khat to all areas.
- Counterfeit Goods & Currency
- Crate
- Credit or Debit card
- Currency
- Dangerous goods
- Deactivated or Replica Weapons and Munitions
- Driving Licenses
- Dry Ice
- E Cigarettes
- Electric scooter

- Engines (Unless fully flushed)
- Explosives
- Fabric rolls without boxing
- Fire Extinguisher
- Firearms
- Fireworks
- Flammable or corrosive liquids
- Flares
- Frozen / Chilled item
- Fur (real)
- Gas or items containing gas
- Gearbox
- Generator
- Gold / Silver / Jewellery including Watches over £250
- Goods moving under ATA Carnet and all temporary exports and imports
- Goods moving under FCR, FCT and CAD
- Guns (Real, replica & toy)
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- Hazardous materials
- Hoverboards
- Human Remains / Body Fluids / Body samples for testing purposes
- Illegal Items
- Ivory and ivory products
- Keys
- Knives
- Life Jackets
- Liquids (Prohibited with all services apart from dedicated liquid services with APC & Parcelforce)
- Lotion
- Magnets or items containing ferro-magnetic material
- Mattress (unless rolled & packaged)
- Medical Prescriptions
- Medication / Prescribed Drugs
- Mobile Phone with Sim card
- Money,cash, notes, coins, Payment cards
- Musical Instrument that is NOT in a hard protective case.
- Negotiable items
- Oxidising Substances & Organic peroxide (items that contribute to combustion of other substances)
- Paddle Boards
- Paint
- Parcels with a Hazardous label attached
- Passports
- Pathogens
- Perfume
- Perishable Goods
- Pesticides
- Plants
- Plasma Screens of all sizes
- Pornographic material
- Precious stones over £250
- Pressurized containers
- Radioactive Material
- Soil / Clay / Seeds
- Strapped together parcels

- Suitcases (Unless encased in cardboard)
- Surf Boards
- Swords
- Televisions (Other) - Screens 32 inches and over
- Televisions (Plasma) - All
- Temperature Controlled goods
- Tobacco and tobacco products
- Toner / Ink Cartridges
- Toxic Liquids / Gases
- Unaccompanied baggage / Suitcases
- Unboxed item
- Weapons
- Wet or Lithium Batteries (Not including Dry Cell) or any item containing them
- White Goods - Fridges, Ovens, Cooker hoods, Microwave Oven, Washing Machines, etc.
- Wooden crate unboxed

**Additional Prohibited Items Include:**

- Goods moving under ATA Carnet and all temporary exports and imports
- Goods moving under FCR, FCT, and CAD (Cash Against Document)
- Shipments with inherent vice that may soil, impair, or damage goods or equipment
- Goods prohibited by law in the country of origin, transit, or destination (e.g., ivory and ivory products)
- Goods attracting excise duty (e.g., spirits) or requiring special facilities, safety precautions, or permits
- Goods prohibited from air transportation (e.g., liquids in glass containers)

**Prohibited Items for Shipment to All Countries Served by Surparcel.com:**

Certain items are restricted from shipment through Surparcel's services. Sending any of these items may lead to surcharges, delays, or confiscation as deemed appropriate by authorities. Please note that no transit cover or guarantees apply to these restricted items:

- Car bumpers / bonnets / doors
- China / Porcelain
- Concrete / Granite / Stone / Marble
- Fragile Items
- Furniture (Unless Flatpacked)
- Glass / Mirrored items / Crystal / Ceramic / China / Concrete / Granite / Marble / Plaster / Porcelain / Pottery / Resin / Slate / Stone / or similar materials
- Jars
- Marble / Granite
- Mirror
- Personal Effects
- Resin
- Televisions / Monitors
- Tiles